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February 4A, 2003

**EX PARTE**

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, D.C. 20554

**Re: Application by Qwest Communications International  
Inc. for Authority to Provide In-Region InterLATA  
Services in New Mexico, Oregon and South Dakota;  
WC Docket No. 03-11**

Dear Ms. Dortch:

Qwest submits this filing at the request of Commission staff to report on a meeting held yesterday in connection with Qwest's Performance Indicator Definitions ("PIDs") and commercial performance results. I, along with Yaron Dori of Hogan & Hartson, attended on behalf of Qwest; and Dan Poole, Nancy Lubamersky, Michael Williams, Barry Orrel and Loretta Huff, all of Qwest, participated via conference call. Commission staff in attendance included John Adams, Robert Bentley, Gail Cohen, Lloyd Collier, Kimberly Cook, William Dever, Diana Lee, Kenneth Lynch, Christi Shewman and Jeff Tignor.

At the meeting, we reviewed with staff the distinctions between the MR-7 and MR-8 maintenance and repair PIDs and their "\*" counterparts. We noted that Qwest's performance under these PIDs is discussed in the Declaration of Michael G. Williams on Commercial Performance, which Qwest submitted with its Application. We also agreed to identify for staff those portions of the Commercial Performance Declaration in which Qwest explained why it missed the parity standard for certain products under MR-7 between August and November in the Application states. These explanations can be found in the Commercial Performance Declaration as follows:

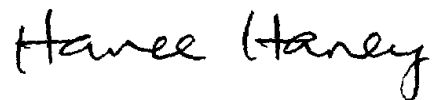
- New Mexico: UNE-P POTS (Non-Dispatch), ¶ 331; Resale DS1, ¶ 457, n.606;

- Oregon: UNE-P POTS (Non-Dispatch), ¶ 340; UNE-P Centrex (Dispatch), ¶ 345; UNE-P Centrex 21 (Non-Dispatch), ¶ 342; UBL – DS1 Capable, ¶ 382; Resale – Residential, Resale – PBX, and Resale – DSO, ¶ 461;
- South Dakota: UNE-P POTS (Non-Dispatch), ¶ 347; Analog Loops, ¶ 386; Resale – Business (Non-Dispatch), and Resale – Business (Dispatch), ¶ 463, n.626.

At the meeting, we also identified and reviewed with staff those portions of the Commercial Performance Declaration in which Qwest discussed its performance under BI-3A, which measures billing accuracy; and, Qwest's ongoing efforts to improve OP-5, which measures new service installation quality. We also discussed briefly Qwest's performance under the PO-2, which measures flow-through; while doing so, we agreed to identify, for staff's convenience, those portions of the OSS and Commercial Performance Declarations in which Qwest's OSS-related commercial performance was discussed. That information can be found in Attachment A to this document.

The twenty-page limit does not apply to this filing. Please contact the undersigned if you have any questions concerning this submission.

Respectfully submitted,

A handwritten signature in black ink that reads "Hance Haney". The signature is written in a cursive, slightly slanted style.

Hance Haney

Cc: K. Cook  
W. Dever  
G. Remondino  
J. Myles  
K. Brown  
R. Harsch  
H. Best  
D. Booth  
K. Cremer  
A. Medeiros  
R. Weist

## ATTACHMENT A

### OSS COMMERCIAL PERFORMANCE CROSS-REFERENCE CHART

#### Qwest IV Application

Issue	OSS Decl.	Perf. Decl.
GA-1 (Gateway Availability – GUI)	¶ 166	¶¶ 96-97
GA-2 (Gateway Availability – EDI)	¶ 163	¶¶ 94-95
GA-3 (Gateway Availability – EBTA)	¶ 373	¶¶ 279-282
GA-4 (System Availability – EXACT)	¶ 171	¶ 98
GA-6 (Gateway Availability – GUI Repair)	¶ 377	¶¶ 283-286
GA-7 (Timely Outage Resolution)	N/A	¶ 327
PO-1 (Pre-Order Response Times)	¶¶ 78, 83, 87, 90, 92, 135, 137	¶¶ 100-140
PO-2 (Electronic Flow-Through)	¶ 234	¶¶ 212-276
PO-3 (LSR Rejection Notice Interval)	¶ 218	¶¶ 158-162
PO-4 (LSRs Rejected)	¶ 218	¶¶ 163-182
PO-5 (Firm Order Confirmations)	¶ 215	¶¶ 141-156
PO-6 (Work Completion Notification)	¶ 222	¶¶ 183-186
PO-7 (Billing Completion Notification)	¶ 514	¶¶ 315-323
PO-8 (Jeopardy Notice Interval)	¶ 229	¶¶ 187-211
PO-9 (Timely Jeopardy Notices)	¶ 229	¶¶ 187-211
PO-10 (LSR Accountability)	¶ 269	¶ 277
PO-15 (Due Date Changes per Order)	N/A Diagnostic	N/A Diagnostic
PO-16 (Timely Release Notifications)	¶ 634	¶¶ 325, 327
PO-19 (SATE Accuracy)	¶¶ 704-708	¶ 326
PO-20 (Manual Service Order Accuracy)	¶¶ 236-266	¶ 278
OP-5++ (Order Accuracy)	¶¶ 267-268	¶ 278
OP-2 (Calls Answered Within 20 Seconds – Interconnect Provisioning Center)	¶ 590	¶ 324
MR-2 (Calls Answered Within 20 Seconds – Interconnect Repair Center)	¶ 379	¶¶ 287-290
BI-1 (Time to Provide Usage Records)	¶ 514	¶¶ 292-297
BI-2 (Invoices Delivered within Ten Days)	¶ 514	¶¶ 298-302
BI-3A (Billing Accuracy)	¶ 514	¶¶ 303-308
BI-4A (Billing Completeness)	¶ 514	¶¶ 309-313